

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☒ ILEC ☐ Wireless

255902

CERTIFICATED COMPANY INFORMATION

United Telephone Company of the Carolinas LLC	
Company Name	FEIN/SSN
CenturyLink	803-252-4505
Dba/fka	Telephone #
1122 Lady St. Suite 1050	
Mailing Address	
Columbia SC 29201	
City, State, Zip Code	
Same	
Business Location	
Same	Richland
City, State, Zip Code	County

REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System
Mailing Address: 75 Beattie Place
City, State, Zip Code: Greenville SC 29601

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Jimmy Burke PO Box 3348 Greenwood SC 29648
General Manager (Include address if different than above.)
 864-388-1455 / 864-942-9746 / J.E.Burke@centurylink.com
 Telephone Number Facsimile Number E-mail Address
- B. Kandi Gaines 555 Lake Border Dr. Apopka FL 32703
Customer Relations /Complaints Representative (Include address if different than above.)
 407-889-6388 / 407-814-5749 / uswpu@centurylink.com for all referrals or
 Kandi.M.Gaines@centurylink.com
 Telephone Number Facsimile Number E-mail Address
- C1. Cindy Girtman 100 CenturyLink Dr. Monroe LA 71203
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
 318-340-5594 / 318-388-3369 / uswpu@centurylink.com for all referrals or
 Cindy.Girtman@centurylink.com
 Telephone Number Facsimile Number E-mail Address
- C2. 800-238-3095
Customer Contact (Toll Free Number)
- D. David Clark 100 Ryon Avenue Hinesville GA 31310
Engineering Operations (Include address if different than above.)
 912-408-2117 / 912-727-3283 / David.Clark@CenturyLink.com
 Telephone Number Facsimile Number E-mail Address
- E. Don Hobbs 2207 Highway 72/221 East Greenwood SC 29649-8530
Test and Repair (Include address if different than above.)

864-388-1343 / 864-223-5621 / Don.Hobbs@centurylink.com
Telephone Number Facsimile Number E-mail Address

F. Jimmy Burke PO Box 3348 Greenwood SC 29648
Emergencies (During non-office hours)
864-388-1455 / 864-942-9746 / J.E.Burke@centurylink.com
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Zel Gilbert 1122 Lady St. Suite 1050 Columbia SC 29201
Regulatory Officer (Include address if different than above.)
803-252-4505 / 803-252-6751 / Zel.Gilbert@centurylink.com
Telephone Number Facsimile Number E-mail Address

H. Zel Gilbert
Dual Party Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

I. Zel Gilbert
Interim LEC Fund Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

J. Zel Gilbert
Universal Service Fund Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

K. Zel Gilbert
Gross Receipts Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

L. Zel Gilbert
Lifeline Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

Zel Gilbert
This form was completed by (print name) Signature
State Regulatory and Legislative Affairs Director 3/26/15
Title Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 01/2010)